

# The Informant

**The Informant** is an application specifically developed to enable email messages to be driven by events in your system – informing selected people within your organisation that a particular event has occurred.

How many times have you thought; “**if only I knew when that happened I could have made a better or more timely business decision**”. Now you can with **The Informant**. The application can check what is happening in your business and send you email messages when a specific event occurs in your system. A tireless worker checking 24/7 for changes in your business data and reliably reporting those changes to you, as they occur.

**The Informant** provides the ability to have company specific tailored email alerts for the areas that you want to monitor and be aware of any changes. This is a great tool if you would like extra assistance in keeping track of changes in your system that would otherwise go unnoticed.

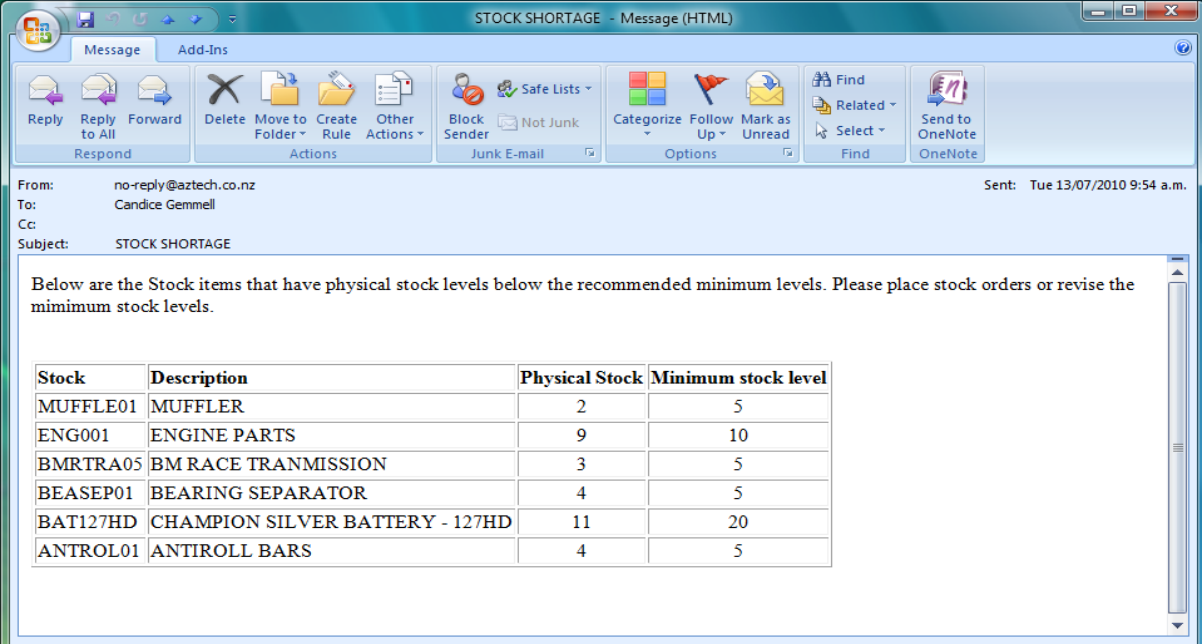
Some examples are listed below...

- Stop Credit notification for Debtors – email me when a customer is placed on Stop Credit.
- Inventory levels fall below specified minimums – email a list of all stock items below minimum stock levels
- Back Order release – email me when stock arrives and I have back orders that can now be supplied.
- Customers trade discount is changed – email me when it changes and any reason codes that have been given.
- Specific Debtor/Creditor activity notifications.
- New account setups – let me know when a new account is created.
- Dispatch notification of sales orders – email me when goods are confirmed for supply; pass this onto your customer – your order is on its way!

**Below are some example templates that are available:**

## Stock Shortage Notification

Receive an email notifying you of the stock items that have fallen below minimum levels in order to revise the minimum quantities or place purchase orders to replenish stock levels. Improve your ability to service your customers or refine your minimum reorder levels – much easier than remembering to run a report each day.



From: no-reply@aztech.co.nz  
To: Candice Gemmell  
Cc:  
Subject: STOCK SHORTAGE

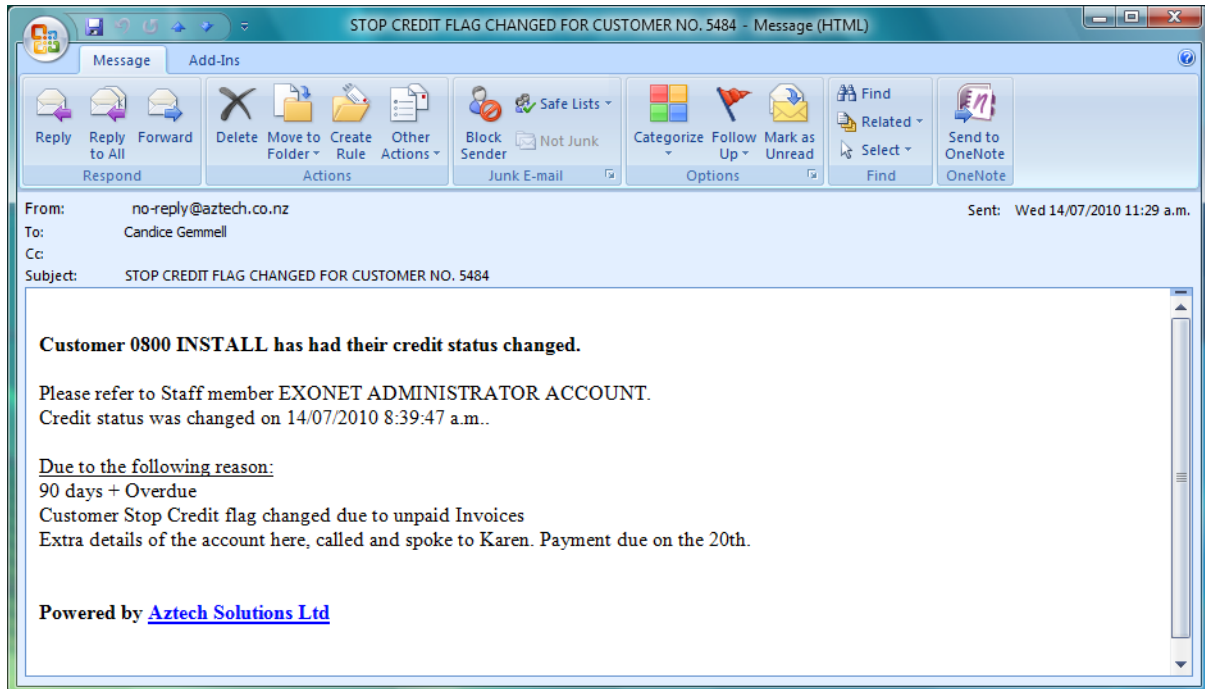
Sent: Tue 13/07/2010 9:54 a.m.

Below are the Stock items that have physical stock levels below the recommended minimum levels. Please place stock orders or revise the minimum stock levels.

Stock	Description	Physical Stock	Minimum stock level
MUFFLE01	MUFFLER	2	5
ENG001	ENGINE PARTS	9	10
BMRTA05	BM RACE TRANSMISSION	3	5
BEASEP01	BEARING SEPARATOR	4	5
BAT127HD	CHAMPION SILVER BATTERY - 127HD	11	20
ANTROL01	ANTIROLL BARS	4	5

## Stop Credit Alert

Receive an email notifying you of when a Debtor's Stop Credit flag has been changed. This allows you to either actively rectify the credit situation with that particular customer or allows you to be proactive by informing the customer and warehouse staff of their credit status before they try to place an order with you.



The events that can be monitored and the details that can be reported are endless – tell us what you want to monitor and what you want reported and we will investigate how that can be delivered to you.

## Technical Details

*The Informant* is supported in an SQL 2005 or greater environment and can be used on any SQL database.

A small back ground service is installed on your server – when events are triggered *The Informant* passes the information to our back ground service and it completes the email process – delivered to your Inbox.

## Costs

<i>The Informant</i>	\$1,300 + GST
Includes the back ground email service, installed and configured with two Monitored events of your choice (see our list of existing monitored events)	
<i>The Informant</i> monitored events – per event	\$200 + GST
<i>The Informant</i> – Annual Maintenance Fee	\$250 + GST

# The Informant Order Form

## Available Monitored Events

### Customers



Customer Stop Credit flag changed	Notify when a Customer's credit status has been changed and specify the reasons for this.	<input type="checkbox"/>
Customer Active flag changed	Notify when a Customer becomes active or has been de-activated due to a credit application or trading status change.	<input type="checkbox"/>
Customer Price changed	Notify when a price is over-written with a new price for a debtor and specify a reason.	<input type="checkbox"/>
Customer Trade Discount changed	Notify when a Customers trade discount has been over-ridden and specify the reasons selected why.	<input type="checkbox"/>
Customer Credit Note	Notify when a Credit Note has been issued to a Customer.	<input type="checkbox"/>
Customer Invoice Edited	Notify when a Debtor Invoice has been edited.	<input type="checkbox"/>
Sales Order Deleted or Cancelled	Notify when a Sales Order is Deleted or Cancelled.	<input type="checkbox"/>
Sales Order Forced to Fully Processed	Notify when a Sales Order has been forced to fully processed.	<input type="checkbox"/>
Sales Order Quotation Lost	Notify when a Quotation has been lost.	<input type="checkbox"/>
Backorder Release	Notify when stock arrives that I have backorders waiting to be supplied.	<input type="checkbox"/>
New Customer	Notify when a new customer is set up so I can carry out other set-up routines.	<input type="checkbox"/>
Dispatch Notification	Notify when a Sales Order is supplied and is ready to be dispatched to let your customers know.	<input type="checkbox"/>

### Suppliers

Supplier Stop Credit flag changed	Notify when a Suppliers credit status has been changed and specify reasons for this.	<input type="checkbox"/>
Supplier Active flag changed	Notify when a Supplier becomes active or has been de-activated due to a credit application process or trading status change.	<input type="checkbox"/>
Supplier Payment Details Changed	Notify when a Suppliers bank account/payment details have been changed.	<input type="checkbox"/>
Supplier Discount changed	Notify when a Suppliers Discount has been changed and specify a reason for this.	<input type="checkbox"/>
Supplier Credit Note	Notify when a Supplier Credit note has been created.	<input type="checkbox"/>
New Supplier	Notify when a new supplier is set up so I can carry out other set-up routines.	<input type="checkbox"/>

### Stock

Stock Item Active flag changed	Notify when a stock items active flag has been changed.	<input type="checkbox"/>
Manual Stock Sale entered	Notify when a manual stock sale has taken place and the reason for creating it.	<input type="checkbox"/>
Manual Stock Receipt entered	Notify when a manual stock receipt has taken place and the reason for creating it.	<input type="checkbox"/>
Manual Stock Transfer entered	Notify when a manual stock transfer has taken place and reason why.	<input type="checkbox"/>
Manual Stock Adjust Out	Notify when a manual stock adjustment in has taken place and reason why.	<input type="checkbox"/>
Manual Stock Adjust In	Notify when a manual stock adjustment out has taken place and reason why.	<input type="checkbox"/>
Manual Stock Average Cost	Notify when Average cost for a stock item has been manually adjusted.	<input type="checkbox"/>
Stock Take - Receipt	Notify when keying in stock quantities, the actual on hand quantity is more than the system quantity and reason why.	<input type="checkbox"/>
Stock Take - Adjust Out	Notify when keying in stock quantities, the actual on hand quantity is less than the system quantity and reason why.	<input type="checkbox"/>
Inventory below Minimum	Send me a report showing what Items are currently below the specified minimum level.	<input type="checkbox"/>

New Stock Item	Notify when a new stock item is added so I can inform relevant customers and staff.	<input type="checkbox"/>
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## Ledger Postings

Post Ledger To GL change GL Period	Notify when posting to GL, the period has been changed - i.e. Posting into previous periods.	<input type="checkbox"/>
Post Ledger to GL Fix Imbalance	Notify when posting to GL an imbalance is fixed.	<input type="checkbox"/>

## Point of Sale

Manual Cash Drawer	Notify when a cash drawer has been manually opened.	<input type="checkbox"/>
POS Transactions Voided	Notify when a POS transaction has been voided.	<input type="checkbox"/>

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Please tick the monitored events that you wish to purchase.

**Company Name:**

**Name:**

**Signed:**

**Date:**

<b><i>The Informant</i></b> includes the back ground email service, installed and configured with two monitored events of your choice (see our list of existing monitored events)	\$1,300 + GST	<input type="checkbox"/>
<b><i>The Informant</i></b> monitored events – per event	\$200 + GST	
<b><i>The Informant</i></b> – Annual Maintenance Fee	\$250 + GST	

If you need a monitored event that is not listed, please contact us for a tailored solution.

Complete and email the Order Form to [sales@aztech.co.nz](mailto:sales@aztech.co.nz)